

East Rose Booking Form



East Rose, St Breward, Bodmin Moor, Cornwall PL30 4NL
01208 850674 info@eastrose.co.uk www.eastrose.co.uk

PLEASE COMPLETE ALL SECTIONS

PERSONAL DETAILS (Lead Guest)

Title.....First Name.....Surname.....

Address.....

Postcode.....Where did you hear about East Rose.....

Telephone.....Mobile*.....

E-mail.....

Tick here to opt in to receiving our email newsletter which includes updates, offers and last minute availability.

* If mobile numbers are provided, we will endeavour to send you a text if your cottage is ready before 3pm on your arrival day*

BOOKING DETAILS

STABLE ____ ROSE ____ BARN ____ TAMARISK ____ MOOR ____ SHIPPEN ____ MOWHAY ____

From 3.00 pm Saturday.....to 10.00 am Saturday.....

Shower stool required: YES/NO Cot required: YES/NO High Chair required: YES/NO
(Shower stool for Shippen and Mowhay wet room only. Cot/high chair available for Barn, Tamarisk and Mowhay only)

I wish to book.....sets of towels at £5 per set (1 set = 1 hand towel & 1 bath towel) Free of charge if travelling from overseas.

There will beAdults and.....Children in our party

Please give details of your party **stating the age of anyone under the age of 21**

Name.....Age..... Name.....Age.....

Name.....Age..... Name.....Age.....

Name.....Age..... Name.....Age.....

There will be.....cars in our party.

FISHING

Are you fishing during your stay? (Free of charge to East Rose guests. An EA Rod licence is required). YES / NO

DOGS

Would you like to bring your dog/s with you to East Rose? Separate Dog Booking Form must be completed alongside this booking form if so. YES / NO

DISABLED PARKING

(Please complete if you wish to book a Disabled Car Parking Space. The disabled parking is **not** outside the cottages, it is located on the left as you enter the site, and provides a tarmac surface from the car to your cottage).

Type and colour of vehicle..... Registration Number.....

Disabled Badge Number.....

Additional comments or enquiries:



RENTAL COST AND PAYMENT

Cottage Rental	£.....	
Additional charges for dogs (if applicable).	£.....	Deposit (30% of holiday cost). £..... (Due at time of booking)
Additional charges for towels (if applicable).	£.....	
Total cost of holiday	£.....	Balance Outstanding £..... (Due 28 days prior to start of holiday)

Payment can be made:

1) over the telephone with debit/credit card by calling 01208 850674, or

2) by BACS transfer to the following account:

Sort Code: 20-74-20

Account number: 00153141

Account Name: EAST ROSE FARM

Please ensure you leave your surname as the reference.

(For all BACS payments, please ensure you have received confirmation from East Rose that the dates are available and held for you, prior to making a payment).

GENERAL TERMS & CONDITIONS

- Bookings are only confirmed by returning the booking form/s accompanied by a deposit of 30% of the total rental due. The balance is payable 28 days prior to arrival (email reminders will be issued from 6 weeks before arrival).
- Provisional bookings taken over the telephone / via email are held for a maximum of seven days
- Bookings are for a minimum of one week's duration from 3pm on the day of arrival to 10am on the day of departure. Short breaks can be arranged subject to prior arrangement with the proprietors.
- All receipts, confirmations and balance reminders are emailed (if no email address provided, your receipt will be posted).
- Well-behaved dogs are welcome at East Rose, on the basis of compliance with the rules on the Dog Booking Form.
- Smoking is strictly forbidden inside the cottages, fishing hut and laundry room of East Rose.
- East Rose reserve the right to terminate the stay if any guests, are causing a nuisance to the other guests or are not treating the property and grounds with due respect.
- Guests undertake to leave the cottage and contents in a clean and tidy manner on vacation. Additional charges may be issued if the cottage is left in an unacceptable state and requires additional cleaning, if there is damage to the property/items within the cottage, or if items/furniture have been moved between different cottages and not returned.
- East Rose nor any persons in their employ will be liable for any loss, damage, sickness or injury howsoever caused which may be sustained by guests staying at East Rose, or any person who may be invited to East Rose during the period of the guests booked holiday.
- East Rose reserve the right to enter the property during the stay, and will always endeavour to do so at a time convenient with the guest, and if possible, with the guests knowledge.
- East Rose reserve the right to cancel any booking if it subsequently transpires that the above-mentioned conditions have not been observed.
- The Lead Guest undertakes to ensure that all members of their party are aware of and comply with these conditions.
- East Rose reserve the right to refuse any booking or to cancel any bookings already made subject to refunding any sums paid without further liability.
- In the event of a cancellation by the holiday maker, deposits and/or balances are non refundable. The holiday maker shall be liable for the total amount of monies paid. Cancellation insurance is strongly advised as a safeguard.
- For guests who have to cancel their holiday following Government restrictions, for example due to the Covid-19, the following terms apply:
 - You can re-book to a date of your choice (during 2020 or 2021), subject to availability, and with no administration fees.
 - Any money already paid will be transferred to the new holiday date.
 - If a balance payment has not already been made, then this will be due 28 days prior to the new holiday arrival date.
 - There is no increase in tariff from 2020 to 2021.
 - Refunds are not available.

I have read and accept the East Rose Terms and Conditions. I wish to book the cottage specified overleaf and confirm that my booking is for a holiday only, that I am 18 years or older and that I agree to leave the property in a clean and tidy condition.

PRINT..... SIGNATURE..... DATE.....